AMENDMENTS TO THE CLAIMS

1.   (Previously Presented) For use with an automated call placement system having a switching service unit, a call monitoring unit capable of monitoring a selected one of lines coupled to said switching service unit, comprising:

a recorder, coupled to said call monitoring unit, that monitors a call carried on said selected one of said lines and creates a recording of said call on a storage medium associated therewith, said storage medium being of mite capacity thereby causing said recording to be subject to eventual overwriting from a subsequent call; and

a recorder controller, coupled to said recorder, that provides an audible reproduction of said call to a user in real time and allows said user to preserve said recording based on said audible reproduction to delay said overwriting from said subsequent call.

2.   (Original) The system as recited in Claim 1 wherein said recorder controller allows said user to preserve said recording to prevent said overwriting.

3.   (Previously Presented) The system as recited in Claim 1 wherein said recorder monitors said call by tapping a trunk line coupled to said switching service unit.

4.   (Previously Presented) The system as recited in Claim 1 wherein said call is an outgoing call from a station coupled to said switching service unit.

5.   (Original) The system as recited in Claim 1 wherein said storage medium contains a plurality of recordings arranged in directories according to a date on which said recorder created said plurality of recordings.

6.   (Original) The system as recited in Claim 1 wherein said recorder controller is an ADSI-capable device.

7.   (Original) The system as recited in Claim 1 wherein said recording is subject to overwriting on an aged basis.

8.   (Previously Presented) For use with an automated call placement system having a switching service unit, a method of making a recording of a conversation occurring on a selected one of lines coupled to said switching service unit, comprising:

monitoring a call carried on said selected one of said lines;

creating a recording of said call on a storage medium, said storage medium being of (mite capacity thereby causing said recording to be subject to eventual overwriting by a subsequent call; and

providing an audible reproduction of said call to a user in real time with a recorder controller; and

allowing said user, with said recorder controller, to preserve said recording based on said audible reproduction to delay said overwriting by said subsequent call.

9.   (Original) The method as recited in Claim 8 wherein said recorder controller allows said user to preserve said recording to prevent said overwriting.

10.   (Previously Presented) The method as recited in Claim 8 wherein said monitoring includes monitoring at a trunk line coupled to said switching service unit.

11.   (Previously Presented) The method as recited in Claim 8 wherein said call is an outgoing call from a station coupled to said switching service unit.

12.   (Original) The method as recited in Claim 8 wherein said storage medium contains a plurality of recordings arranged in directories according to a date on which said recorder created said plurality of recordings.

13.   (Original) The method as recited in Claim 8 wherein said recorder controller is an ADSI-capable device.

14.   (Original) The method as recited in Claim 8 wherein said recording is subject to overwriting on an aged basis.

15.   (Previously Presented) An automated call placement system (ACP), comprising:

a switching service unit;

a plurality of stations coupled to said switching service unit;

a call monitoring unit capable of monitoring a selected one of lines coupled to said switching service unit;

a storage medium associated with said call monitoring unit;

a recorder, coupled to said call monitoring unit, that monitors a call carried on said selected one of said lines and creates a recording of said call on a storage medium, said storage medium being of finite capacity thereby causing said recording to be subject to eventual overwriting by a subsequent call; and

a recorder controller, coupled to said recorder, that provides an audible reproduction of said call to a user in real time and allows said user to preserve said recording based on said audible reproduction to prevent said overwriting by said subsequent call.

16.   (Previously Presented) The ACP as recited in Claim 15 wherein said recorder monitors said call by tapping a trunk line coupled to said switching service unit.

17.   (Previously Presented) The ACP as recited in Claim 15 wherein said call is an outgoing call from one of said plurality of stations.

18.   (Original) The ACP as recited in Claim 15 wherein said storage medium contains a plurality of recordings arranged in directories according to a date on which said recorder created said plurality of recordings.

19.   (Original) The ACP as recited in Claim 15 wherein said recorder controller is an ADSI-capable device.

20.   (Original) The ACP as recited in Claim 15 wherein said recording is subject to overwriting on an aged basis.

21.–27.   Canceled